

ELECTRONIC INFORMATION DISCLOSURE STATEMENT

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Title of Invention	AUTOMATED USAGE-INDEPENDENT AND LOCATION-INDEPENDENT AGENT-BASED INCENTIVE METHOD AND SYSTEM FOR CUSTOMER RETENTION
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Application Number : 09/737274



Confirmation Number: 7901

First Named Applicant: L MARITZEN

Attorney Docket Number: SON5180.02A

Art Unit: 3621

Examiner: PIERRA E ELISCA

Search string: (4766293 or 5650761 or 6003014 or 6076075).pn

US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
	1	4766293	1988-08-23	BOSTON			
	2	5650761	1997-07-22	GOMM ET AL.			
	3	6003014	1999-12-14	LEE ET AL.			
	4	6076075	2000-06-13	TEICHER			

Signature

Examiner Name	Date